

How to Make a Booking

If you are booking international flights with us the full payment for the flight will be required at the time of booking. Once you have chosen the trek or trip you would like to book, contact our office to check availability. Complete and sign the booking form and send it together with your deposit (usually £250 per person, for expeditions, extensions and rail travel please check with our office the deposit required) and email or mail it back to us. Please note deposits are not refundable.

If booking 8 weeks or less before departure, full payment is required at the time of booking. Providing a trip is not fully booked we will accept late bookings closer to the departure date, subject to flight and accommodation availability.

If you choose to phone us with your debit or credit card details, a signed and completed booking form will still be required for confirmation of booking. Booking forms are available in our brochure or can be downloaded and printed from our website. For additional bookings please send a completed photocopy or additional printout of the booking form. We also request you read our Terms and Conditions prior to making your booking.

Your invoice will read "Payable to and on behalf of The Himalayan Adventure Company Travel Trust Account". Similarly all cheques should be made payable to The Himalayan Adventure Company Travel Trust Account. We accept payment by cheque, credit and debit card. We prefer final balance payment by cheque. Please note that for all payments by credit card there will be a 3% surcharge.

Your Financial Security Guaranteed

We are members of the Travel Trust Association and as part of this we operate a trust account for the financial protection of our clients in accordance with The Package Travel, package holiday, and package tour regulations 1992. All monies received from clients are held in a separate trust account, released on completion of travel.

The air holidays in this brochure are ATOL protected by the Civil Aviation Authority. Our ATOL number is ATOL T7199.

On receipt of your signed booking form and appropriate payment, we will confirm your booking and email you a trip dossier which will include:

Confirmation of your booking; a detailed day by day itinerary; visa and trekking permit instructions; vaccination and health

information; a personal first aid pack list; an equipment and suggested clothing list; a suggested reading list appropriate to your destination; a responsible travel briefing.

In order to minimise the impact on the environment we send all travel documents by email as pdf or word documents as much as possible in order to minimise unnecessary printing and use of paper and so that you can choose if you wish to print your documents or not. Similarly we encourage you to view our brochures online rather than in printed version. If you specifically ask for a printed copy of your travel documents or brochure we'll be happy to send that (UK only) but otherwise we ask you to help us do our bit for the environment and using the online versions where possible.



The final balance for your booking will be due 2 months (8 weeks) prior to your departure. The date when payment is due will be on your invoice. NO FINAL INVOICE WILL BE SENT OUT. We will also send your confirmed flight details (if appropriate), and details of how you will be met on arrival in Kathmandu or other destination point.

Your complimentary travel gift will be mailed to you separately. For clients outside the UK, the gift will be sent on payment of delivery costs only.

Photo courtesy Veronica Bliss

